



Mount Desert  
Island Hospital

2024

IMPACT REPORT





# Together, We Are Building a Bolder, Brighter Future

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I am thrilled to share our 2024 Impact Report, highlighting the transformative progress that is taking shape at Mount Desert Island Hospital, thanks to your support. Together, we are building a bolder, brighter future for healthcare in Downeast Maine. Our campus expansion and strategic planning efforts are at the forefront of this transformation.

While other hospitals have reduced services, MDI Hospital is actively recruiting new providers and specialists to meet growing demand, continuing to build capacity with strategic priorities in medical education, workforce stability, and housing. A new Central Utility Plant, set to be completed in early 2025, will improve ventilation, upgrade mechanical systems, and enhance energy efficiency, reducing reliance on fossil fuels, and powering future growth and expansion.

Completion of the new Kogod Center for Medical Education provides much-needed housing for students and residents who are critical to our staffing model. Planning is currently underway for a significant expansion of our Emergency Department (ED) to provide 16 modern patient care rooms, improved privacy, dedicated behavioral health and isolation rooms, and a

new covered ambulance bay. With \$5 million in federal funding secured for our ED by U.S. Senators Susan Collins and Angus King, and the incredible support of our community, we are poised to provide even better emergency care to our community.

Behavioral health remains a key priority, and we are steadfast in our dedication to expanding access to mental health services in our region, particularly for children and young adults. By increasing staffing and innovating treatment resources, we are addressing acute behavioral health needs and the growing incidence of substance use disorders.

Every story in this report describes advancements and care made possible by donors like you. Thank you for supporting MDI Hospital at this pivotal time in our history, and for sharing our vision for a healthier future.

Warm regards,

Chrissi Maguire  
President/CEO

# A Partnership for Better Health

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As 2024 unfolds, we are embarking on an exciting phase in the life of MDI Hospital. In partnership with you, our steadfast supporters and friends, we remain unwavering in our commitment to progress and innovation in healthcare.

The Board of Trustees, staff and volunteers have been engaged in the 2024 strategic planning work, which highlights our steadfast commitment to sustainability, climate resilience, health equity and accessibility. We envision creating a healthcare system which is not only responsive to the current health needs, but also anticipates and prepares for future challenges.

A centerpiece of our vision includes an enhanced Emergency Department and innovative equipment to ensure rapid, efficient care for critical patients. In addition, the Surgical Services will be restructured to increase capacity and the comfort of patients. The main Entrance to the hospital will be redesigned, improving access and visibility. We appreciate your patience as we commence the initial phases of construction.

Our physicians and clinicians remain the heart of our healthcare system. We are focused on supporting our current providers and recruiting the next generation. The Kogod Center for Medical Education will train students in rural medicine, as one avenue of ensuring that we maintain an exceptional clinical staff. We recognize and are addressing immediate needs in the essential areas of mental and behavioral health, primary care, and preventative medicine.

We are deeply appreciative of your partnership as we navigate this exciting phase of growth and transformation.

Warm regards,

*Martha Thompson Wagner, PhD*

Martha T. Wagner, PhD

*Board Chair, MDI Hospital Board of Trustees*



# Training the Next Generation of Caregivers

Every day at MDI Hospital, medical education students are working alongside mentors to experience rural medicine firsthand, thanks to friends and donors, like you. These students include aspiring physicians, physician's assistants, nurse practitioners, registered nurses, midwives, pharmacists, certified nursing assistants, dentists, and music therapists. Our medical rotations include such specialties as family medicine, surgery, obstetrics, psychiatry, and emergency medicine. For 2024, the Hospital is on track to host 42 students.

In May, Dr. Nate Donaldson succeeded Dr. Julian Kuffler as Director of Medical Education. A board-certified emergency physician who previously served as Director of MDI Hospital's Emergency Department, Dr. Donaldson often worked side-by-side with many medical residents and other aspiring caregivers, giving him firsthand insight into this program's strengths and potential. In his new role, he says, "I am really enjoying working with our various students as they take on the

enormous challenge of learning medicine."

"It is awesome to be involved in something that really can make a difference in the lives of others," adds Program Coordinator Ann Worrick. "The ability to influence the education of the future providers as well as influence the healthcare opportunities in communities is very gratifying."

MDI Hospital's Medical Education staff sets the pace—interfacing with university and hospital partners, recruiting and welcoming students to Bar Harbor, and collaborating with Hospital colleagues to best meet our patients' needs. The mentors and preceptors who train students in their clinical settings are the heart of this program, and the program's benefits go both ways. As Dr. Julian Weinstein says, "It's always a pleasure to have an inquiring young mind questioning your actions. It helps to keep me on my toes and up-to date-with all the latest guidelines. It's truly an honor to be involved with the education of new physicians."



*Kogod family members and friends visit the Kogod Center for Medical Education at MDI Hospital*

On August 13, 2024, MDI Hospital celebrated the grand opening of the Kogod Center for Medical Education with a special ribbon-cutting ceremony honoring the Kogod family. This new construction was made possible by a \$3M transformational gift from Bob and Arlene Kogod. With eight dedicated rooms, the Kogod Center provides housing for more than 60 medical education students and residents per season who come to MDI Hospital for their rural rotations ranging from two-weeks to nine months.





*(L-R) Nate Donaldson, MD, and Ann Worrick pictured with medical education students Nicholas Baker and Jack Marcucci, and donor Martha Stewart*

Ninety-eight percent of all residency training in the U.S. is in urban centers, and students tend to take jobs within 100 miles of where they trained, says Dr. Donaldson. This leads to a system where students are pushed toward practicing in urban locations. “With our rotations at MDI Hospital, we expose students to rural medicine and rural life so that they may choose this option when they are finished with training. This can benefit students, as well as the rural community they may ultimately serve.”

“I am proud of the fact that we are recognized by partners like Penn Medicine, Tufts and UNE for providing such fantastic, well-rounded education to their students,” states Dr. Donaldson. “So many of our prospective student inquiries are from individuals that have heard from their peers about what an incredible place this is to come. And our community is benefitting from some of the ‘best and brightest’ minds assisting in their healthcare.”



*Dr. David Sugarman leads a training session with colleagues in the Emergency Department*



# Your Impact: Fiscal Year 2024 Highlights



## A New Home for Medical Education

Construction of the new Kogod Center for Medical Education, funded by a transformational \$3M gift from Arlene and Robert Kogod, was completed at the close of FY24. The Kogod Center will house more than 60 medical education students per season who visit MDI Hospital for their rural rotations. Constructed with sustainability and climate resiliency in mind, the Kogod Center is the first of a series of major campus upgrades planned at MDI Hospital.



## Building Capacity

Construction is underway on our new Central Utility Plant (CUP) building to upgrade and modernize aging mechanicals with greener, more efficient technology capable of powering future expansion. Once completed in early 2025, this project will greatly improve MDI Hospital's ventilation, heating, and electrical infrastructure; maximize energy efficiency; reduce reliance on fossil fuels; and serve as the platform for modern medical technologies and equipment.



## Expanding Infrastructure

Campus expansion planning to renovate and expand the Hospital's Emergency Department, a lifesaving safety net for this community, progressed in FY24 with a significant \$5M award announced by U.S. Senator Susan Collins, vice chair of the Senate Appropriations Committee, and U.S. Senator Angus King. This project will expand the current ED to three times its current size. Plans also include upgrades to the hospital's surgical suites and a new, more accessible main entrance from Bar Harbor's Main Street.

As an independent, not-for-profit community hospital, Mount Desert Island Hospital exists to serve the people of MDI & Hancock County. We are immensely grateful to YOU—our dedicated community, donors, and friends for all you do to advance the health and well-being of MDI. You help ensure that MDI Hospital is here to deliver expert, compassionate primary, specialty, and emergency care to all who need it—when they need it most.

### **Prioritizing Behavioral Health**

Following the pandemic, the CDC has tracked a rise in substance use, anxiety, depression, adolescent suicide, and eating disorders, among others. Our ongoing response includes increased staffing for all ages, enhanced child/adolescent therapy support, the co-founding of the MDI Regional Wellness Coalition, and substance use disorder treatment partnerships with Healthy Acadia and other regional agencies.



### **Designer Showhouse at Hamilton Hill**

Established by Creative Director Kim Swan, the unique Designer Showhouse series partners property owners with home designers to create artistic and imaginative spaces that are opened for tours to the public to benefit local charities.

During the summer of FY24, Hamilton Hill welcomed more than 1,500 visitors and raised more than \$75,000 in support of MDI Hospital's vital programs and services.



### **Tobacco Treatment & Prevention**

Last September, the Maine Cancer Foundation issued a one-year, \$12,966 grant to help establish a new Tobacco Treatment and Prevention Program, with additional support from the Hattie A. and Fred C. Lynam Trust. Our Health Coaches are engaging with community partners to achieve the long-term goal of making a positive, multi-generational impact on our region's persistently high rates of cigarette smoking. Key to this plan is a free, 7-week group class, which provides a structured, systematic approach to quitting smoking.





# Fighting His Way Through: Wyatt's Story

It was a normal winter day in February for Wyatt Fountaine, a seventh grader at Connors Emerson School in Bar Harbor, when he started down the stairs to head to basketball practice. But suddenly, Wyatt felt a pain in his chest and collapsed into his mother Stephanie's arms. Fearing the worst, she rushed Wyatt to Mount Desert Island Hospital's Emergency Department, where a healthcare team was waiting for them.

Within thirty minutes of arriving at MDI Hospital, the Fountaine family learned that Wyatt had a collapsed lung and needed emergency surgery. In the operating room, Dr. Charlie Hendricks inserted a chest tube to re-expand the lung and allow Wyatt to breathe again. "It was every parent's worst nightmare; we have never been so scared," recalled Stephanie.

Following the surgery, Wyatt remained in the Hospital's Intensive Care Unit for evaluation. He was diagnosed with sporadic pneumothorax – or a collapsed lung that occurs without an obvious cause – which mainly occurs in male athletes ages 20 to 30 years old, making Wyatt's case unusual at 12 years of age. He also tested positive for COVID-19, requiring a period of isolation.

During his isolation, Wyatt endured painful breathing exercises every hour to help strengthen his lungs. Dr. Hendricks brought comfort during his twice-daily rounds, and the ICU nurses were so kind, said Stephanie. Wyatt never had to wait for his medication, and he always knew what to expect or what would happen next. "They were beyond amazing and kept his spirits high."



*Wyatt Fountaine shoots a lay-up while playing basketball for the Connors Emerson School in Bar Harbor*



*Benefit Host Ruth Marie Colket pictured with Visionary Patron Dick Wolf*

On July 20, more than 250 guests gathered at the home of Ruth Marie Colket for MDI Hospital's 2024 Benefit Dinner. During remarks, Wyatt Fountaine bravely shared his story of the lifesaving care he received at MDI Hospital. As a result of the generosity of supporters and friends, this year's event raised a remarkable \$603,000 in support of the Hospital's vital programs and services, making a significant impact for everyone in the Mount Desert Island community.





*Wyatt Fountaine pictured with his parents, David and Stephanie Fountaine*

Being isolated in the ICU is hard for anyone, said Hannah Cote, RN, Nursing Supervisor at MDI Hospital, but as a middle school student who is missing school, his friends, and his passion, basketball, it can be even harder. “He didn’t complain at all,” said Cote. “I was so impressed by this young man.” Teachers, staff, teammates, and friends kept in close contact during his extended hospital stay. In turn, Wyatt made posters and sent videos to cheer them on during playoff season.

As Wyatt’s condition improved, Dr. Hendricks ordered a final CT Scan to confirm his progress. During the scan, Wyatt’s lung suddenly collapsed again, and he was rushed into a second emergency surgery. This time, Dr. Hendricks enlisted the help of a pediatric pulmonologist via Zoom. “Wyatt had a completely collapsed lung that could have led to a cardiovascular collapse. It was life-threatening and if not for MDI Hospital, he may not have made it to another institution,” said Dr. Hendricks.

After the successful second surgery, Wyatt was referred to a pediatric thoracic surgeon, and MDI Hospital staff made arrangements for transport to the Barbara Bush Children’s Hospital in Portland, Maine. As he traveled to Portland via ambulance, Wyatt’s undefeated basketball team was playing in their league’s championship game.

Wyatt wanted more than anything to be on that court

with his team, but he was happy to be able to watch it from inside the ambulance and cheer them on with two EMTs. “I could see the blood pressure and heart monitor gauges rising and falling as he got excited about each basket that was made,” said Stephanie. “I was terrified!” Wyatt’s team won the championship and dedicated the game to him.

Today, Wyatt is thriving. Back on the basketball court three weeks after being discharged from the hospital, Wyatt decided that he was not going to let fear stop him from playing the game he is so passionate about. And he hasn’t stopped since. In the last year, Wyatt has spent at least six days per week on the basketball court, training and lending his time to coach younger players at the MDI YMCA. Recently, Wyatt competed in a speaking contest at his school, delivering a speech on the theme of fighting his way through.

When asked how this experience has affected him, he said, “I am mentally stronger, and I know I can fight through hard things. I had to have a lot of faith in myself that I could make a full recovery, and I had to have a lot of faith in the doctors, too.”

“His lungs are 100% and he is healthy as a horse,” said Stephanie. “We can’t thank MDI Hospital enough for everything they did for Wyatt and our family.”



# NURSING EXCELLENCE AWARDS

## Lindsay Bland, RN; Deb Bumbaugh, RN; Jennifer Leonard, RN; Lily Sweeney, RN



*Pictured left to right: Chrissi Maguire, President/CEO of MDI Hospital; Lily Sweeney, RN; Deb Bumbaugh, RN; Jennifer Leonard, RN; Lindsay Bland, RN; and Sam Foss, Chief Nursing Officer*

Established in 2019 by Dr. Leung Lee in memory of his wife, the Ursula E.J. Lee & Dr. Leung Lee Award for Nursing Excellence honors the compassionate, loving care Ursula received from her nurses at MDI Hospital. The award is given to four nurses each year who demonstrate clinical excellence and a commitment to compassionate care in their nursing practice.

Congratulations to the 2024 winners of the Ursula E.J. Lee & Dr. Leung Lee Memorial Award for Nursing Excellence: Lindsay Bland, RN; Deb Bumbaugh, RN; Jennifer Leonard, RN; Lily Sweeney, RN!



**“When my three-year-old fell and injured her mouth, the Emergency Department at MDI Hospital was phenomenal. Before I even finished filling out paperwork, they were taking her to a room to be examined. The nurses and doctors were incredible with my daughter and with a mom who was a wreck! They even gifted her a blanket, which she cherishes. It could not have been a better experience and I am so grateful to have such fabulous care in my backyard!”**

*—Isabel Keene, Southwest Harbor resident*



## Healthcare Partner of the Year: Good Shepherd Food Bank



*Shown are our partners at Good Shepherd Food Bank (pictured L-R): Laura Vinal, Senior Manager of Community Initiatives; Heather Paquette, President; and Martha Lefebvre, Community Health and Hunger Coordinator*

Food insecurity has been shown to increase the risk of common health problems like type 2 diabetes, hypertension, and heart disease. Good Shepherd Food Bank is a leader in addressing food insecurity in the healthcare setting in Hancock County, where one in seven don't have access to enough nutritious food to maintain a healthy lifestyle. Since 2019, Good Shepherd has partnered with MDI Hospital and Health Centers to help provide free nutrient-dense, shelf-stable food bags in the clinic setting. As the program developed, clinic nurses noticed that having to self-disclose as food insecure was a barrier for their patients. Good Shepherd immediately stepped up to stock “help yourself shelves” where anyone in need of food may take a bag, no questions asked. This led to remarkable success as essential items flew off the shelves, catering to more local patients and their families than ever before. Their support extended even further with the implementation of rotating monthly “Produce Pop-Ups” at MDI Hospital and Health Centers to ensure access to fresh produce for all community members in need. Through these efforts, Good Shepherd is helping to underscore the fundamental link between nutrition and healthcare, leveraging grants and community support to enact meaningful change and provide vital assistance to families across our region.

## *Community Partner of the Year:* Darron Collins



As President of College of the Atlantic from 2011 to 2024, Darron Collins has made an enduring impact on the health and vibrancy of Mount Desert Island. Under his leadership, COA founded the innovative Davis Center for Human Ecology, doubled the amount of student housing available, launched the COA Summer Institute and was named the leading green college by Princeton Review for the last eight years. A volunteer firefighter for the town of Bar Harbor, Collins often acts as a critical first responder. His steadfast commitment to the Downeast COVID-19 Taskforce played a pivotal role in safeguarding our island community's health and well-being throughout the pandemic. His unwavering support for MDI Hospital's Medical Edu-

cation Program continues to provide opportunities for COA students to participate in volunteer, job-shadow, and clinical roles, fostering a deep understanding of rural medicine and healthcare. Collins' commitment to empowering students to pursue initiatives that benefit both the community and the environment most recently led to the creation of a solar farm in Hampden that is helping provide green power for COA, MDI Hospital and many other regional organizations. Collins' visionary leadership and advocacy have left an indelible mark on the college, the environment, and our Island community, and he will be greatly missed as he moves on to his next adventure.



## *Business Partner of the Year:* Kebo Valley Golf Club & Peiter DeVos



*Pictured left to right: Dan Baldridge, Peiter DeVos, and David Perconti of the Kebo Valley Golf Club in Bar Harbor*

Established in 1888, Kebo Valley Golf Club is the oldest golf club in Maine and the 8th oldest in the country. For just as long, the nationally renowned course has maintained a rich history of giving back to the community through charity tournaments and events. Resident golf pro Peiter DeVos, the top professional at the club since 2001, has been a leader in raising awareness and support for MDI Hospital, Birch Bay Retirement Village and many other worthy nonprofits on MDI. DeVos also works extensively with the Acadia Youth Sports Program to foster a love of the sport and improve health and wellbeing for golfers of all ages. From the beloved David R. Harding Memorial Golf Tournament to the Pink on the Links Golf Scramble put on by the Kebo Valley Ladies League, MDI Hospital has benefited from

the partnership, commitment and support of the Kebo Valley Golf Club for generations. Since Bar Harbor Bank & Trust made MDI Hospital & Health Center the sole beneficiary of the David R. Harding tournament in 2021, it has raised more than \$85,000 in support of MDI Hospital's lifesaving programs and services. The unwavering support and expertise of Kebo Valley Golf Club, DeVos and the entire Kebo Valley team make their charity events cherished and highly anticipated occasions year after year. Kebo Valley Golf Club's long-standing partnership and invaluable contributions to MDI Hospital and our entire community exemplify the spirit of collaboration and philanthropy that makes us proud to call MDI home.



# EMPLOYEES OF THE YEAR

*MDI Hospital: Natalee Spencer*

*Birch Bay Retirement Village: Lauren Shirley*



Natalee is a Clinical Laboratory Assistant. Natalee’s nominator wrote, “The compassion she shows for her customers is appreciated and has also elicited many positive comments. There are patients who travel here to be drawn by her and have told me that they will not allow anyone else to draw them or go anywhere else to be drawn. Recently she has become an advocate for staff members of color and other nationalities employed at the Hospital. Through her courage and willingness to speak honestly about the challenges she faces as an employee, a parent, and a person of color she is helping our leadership team understand the challenges faced by these employees. Through the sharing of her lived experiences, a pathway for building a culture of inclusion and acceptance has been developed to unite the organization in an environment of inclusivity and belonging. She is a team member that understands and practices that concept, not only as it applies to her position in the Laboratory but also as an employee of the Hospital.”



As Birch Bay’s receptionist, Lauren is recognized “as the first customer contact—responding as a professional, friendly, and competent resource to anyone who calls or enters Birch Bay for the first time. Lauren is integrated in the customer service experience with vendors, resident, residents, families, potential residents, and visitors. If she cannot assist, she knows exactly who can. Lauren works well with all departments and department heads.

Externally, Lauren is proud to share where she works with community members. She assists in coordinating several off-campus events such as the Golf for Alzheimer’s and the Trail of Treats event. Lauren is always thoughtfully organized making sure every event detail has been considered. She wants to see all departments happy and values the work that each department does to make Birch Bay such an amazing community.”

Congratulations Natalee and Lauren, our Employees of the Year!





## VOLUNTEERS OF THE YEAR

*MDI Hospital: Mary Dow & Alberta Willey*

*Birch Bay Retirement Village: Maribeth Payne*



Alberta Willey and Mary Dow have been honored as the MDI Hospital Volunteers of the Year for their exceptional dedication and compassion for patients and visitors. As active Auxiliary members and Hospital volunteers, these sisters have collectively put in over 150 hours this year, serving as wayfinders at the new main entrance, volunteers in the Nursing Department, and lending their time and talent at Auxiliary events. They use their own time and funds to provide puzzle books for patients and regularly bring handmade cards and decorations to the nursing department during the holiday season. On a weekly basis, Mary and Alberta visit patients bringing water and good conversation to assure their time at MDI Hospital is comfortable. “We are very lucky to have Alberta and Mary as our volunteers. They are a wonderful asset to our organization,” says Angel Gaspar, Nursing Department Volunteer Supervisor. Their contributions have profoundly impacted the Hospital community post-COVID, during this time of growth and construction at the Hospital.



Maribeth Payne has been honored at the Birch Bay Retirement Village Volunteer of the Year for her deep dedication and compassion in her contributions as a volunteer to the organization. As one of Birch Bay’s Worship Volunteers, Maribeth has contributed more than 30 volunteer hours in the past year. Maribeth has served the organization in her volunteer capacity for the past two years. She is a delight to work with, prompt, flexible, and responsive, say her colleagues. Maribeth goes above and beyond to serve, such as the time she made sure her sermon was available to residents even during a COVID-19 outbreak. She will always cover extra shifts and is very flexible with scheduling. “She is a very thoughtful and kind person, and the residents truly appreciate her. Maribeth deserves to be recognized as the 2024 Volunteer of the Year for her numerous contributions to Birch Bay and its services and residents,” says Jessica Bock, Programs and Engagement Coordinator at Birch Bay Retirement Village.

# 2023-2024 Donor Support

## Circle of Care Society

MDI Hospital's Circle of Care Society honors our generous supporters whose dedication to the health and well-being of your Mount Desert Island community is expressed through annual charitable gifts of \$1,000 and above. We are deeply grateful for this committed group of donors' critical support that enhances the mission and vision of MDI Hospital.



### VISIONARY OF CARE

#### \$25,000+

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"My husband and I can't say enough about our experiences at MDI Hospital! It is a comfort to know that our community hospital is here for all of us - ready and able to meet our health care needs. It is also a comfort to know that they provide more advanced testing such as mammograms, bone density testing, MRI and CAT Scans."

— Judy Gilkes Benson, Northeast Harbor resident



## 2023-2024 Donor Support Key

† Deceased

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10+ Donors giving 10+ Consecutive Years

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“MDI Hospital contributes in a critical way to making our area the unique and wonderful place it is to live. The beauty of Acadia National Park is tempered by its very real dangers, even for skilled outdoors people. I know because I had a bad fall and spent four days in MDI Hospital where I was healed by brilliant doctors and compassionate nurses who could work at any medical facility in the world but choose to work here. The MDI area has become an increasing destination not just for visitors but for those seeking to relocate here. As the Island evolves and seeks how best to adapt, it is impossible to do so without MDI Hospital.”

— Matt Adler, New Jersey & Seasonal MDI Resident

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"On the list, if not in the highest spot when discussing community, is the wonderful benefit of having a local hospital. MDI Hospital is the epitome of quality care, where amazing healthcare is provided in a holistic way. We at First National Bank have been long-time supporters and partners with our local hospital, recognizing that without it, and the leadership team led by Chrissi Maguire, we would have a tremendous unmet need in our community."

—Tony McKim, President/CEO, First National Bank



“A lot of the time when we hear MDI Hospital, we think of the ER and how well you handle our visitors, forgetting that the Hospital offers many other world-class services, including ambulatory surgery right here in Bar Harbor. I wanted you to know how much I appreciated the care I was given and what a great staff you have.”

— Matt Hochman, Bar Harbor resident



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“Bar Harbor Bank & Trust has been a steadfast supporter of MDI Hospital for over 125 years. The Hospital leadership and staff have never been more committed to providing comprehensive care to all in our community. Their core values are in close alignment with those of our bank. We recognize the numerous challenges of operating a critical access hospital and appreciate the commitment of MDI Hospital to invest in the staff and technology that leads to the highest-level patient outcomes.”

— Curtis Simard, President/CEO, Bar Harbor Bank & Trust



“Mount Desert Island Hospital is more than a healthcare provider; it is a cornerstone of our community’s well-being and resilience. It offers unwavering support, compassionate care, and a sense of security, ensuring that every individual, regardless of their circumstances, has access to essential medical services. This hospital not only saves lives but also fosters a healthier, more vibrant community where we can all thrive together.”

— Stephen Leiser, Galyn’s Bar Harbor



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Named for the year MDI Hospital was conceived, the 1897 Society was established to preserve the legacy of this Island Hospital. The 1897 Society honors those who have included the Hospital in their estate plans. Their gifts secure a bright and healthy future for generations to come and ensuring that there will always be a first-class medical facility on MDI.

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## 2023-2024 Donor Support Key

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- 🍷 New Year's Baby Gifts
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“Mount Desert Island Hospital is one of the cornerstones of our Island community. The hospital is committed to addressing mental health and increasing access to these vital services in our area, which I stand strongly behind. Good mental health is the best gift we can give our community and our children.”

— Bob Rechholtz, Bar Harbor resident



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Stephen D. Ruda, DO  
Rachael F. Sharp, CRNA

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Cecily J. Swinburne, MD  
Lauren M. Towle, MD  
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Jay J. Ye, MD

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Sarah C. Eden, PMH-NP  
Crystle L. Eldridge, PMH-NP  
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Tasha M. Lary, PMH-NP  
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Peffin Lee, DO  
Lorinda M. MacDonald, PMH-NP  
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Vivek R. Rajani, MD  
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Ralph W. Richardson, MD  
Peggy A. Rouleau, MD  
Kaileen A. Runnells, PMH-NP  
Jennifer L. Scott, PMH-NP (Parks)  
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Elizabeth A. Smith, PMH-NP  
Kristen L. Sparks, MD  
Katherine F. Sproul, PMH-NP  
Sandra E. St. Germain, PMH-NP  
Lisa P. St. Pierre, PMH-NP  
Wayne M. Steller, PMH-NP  
Benjamin W. Strong, MD  
Arlene Sussman, MD  
Jennifer W. Taylor, PMH-NP  
Cynthia L. Tortorelli, MD  
Zachary J. Trzaska, MD  
Ileana I. Vintila, PMH-NP  
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Ted S. Willis, MD  
Nicholas J. Wilson, MD  
Jonathan P. Wood, MD  
Michael G. Workman, PMH-NP  
Horatio H. Yeung, MD  
Kathleen M. Young, PMH-NP  
Claudia Zacharias, MD  
Danhong Zhao, MD, PhD





*Patient Rob Shea pictured with MDI Hospital Surgeon Dr. Hendricks. When it was time for Rob to have a routine surgery, Dr. Charlie Hendricks strongly encouraged Rob to have a preventative health screening completed ahead of the procedure. Rob agreed and the results revealed a potentially life-threatening health issue in its early stages. Thanks to Dr. Hendricks' expert medical care, Rob received the best medical outcome possible. Rob credits this outcome to Dr. Hendricks' vigilance, stating: "Dr. Hendricks quite possibly saved my life."*



# MDI Hospital's Mission & Vision

## Mission Statement

To provide compassionate care and strengthen the health of our community by embracing tomorrow's methods and respecting time-honored values.

## Vision Statement

To be our community's medical home by pursuing innovative models throughout the continuum of care. Our integrated system will be the standard by which others are measured.

## Values

Compassion • Community • Improvement • Integrity • Respect • Teamwork



MDI Hospital nurse educator Barbara Jean Bragdon instructs Connors Emerson students during a hands-on nursing demonstration at the school's recent STEAM (Science, Technology, Engineering Arts and Math) night.



# Fiscal Year 2024 Patient Care Statistics



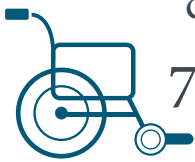
**539** Employees, 85 of whom are nurses



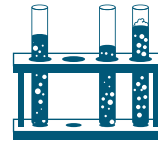
**66,899**  
Outpatient health center visits



**6,868**  
Visits to the Emergency Room



**799** Discharges



**123,315**  
Lab tests



**17,130**  
Images taken  
Radiology, CT Scan, Nuclear Medicine, Ultrasound, MRI



**4,981**  
Mammograms



**54** Births



**1,656**  
Total surgeries



**84** Volunteers  
with a total of 1,469.75 volunteer hours



**104** Swing bed admissions  
Swing bed patient days: 1,029  
Swing bed average stay: 9.89



**690** Acute care admissions  
Acute care patient days: 3,297  
Acute care average stay: 4.78

## Summary of Revenues and Expenses

Including Health Centers and Birch Bay Retirement Village  
Year ending April 30, 2024

|   |                     |
|---|---------------------|
| <b>Total Revenues:</b>  | <b>\$90,710,339</b> |
| Billed for Service:   | \$145,202,891       |
| Portion of billing not received due to Medicare, Medicaid, private insurance reimbursement rates, and charity care: | \$59,024,307        |
| Other and Non-Operating Revenues:   | \$4,531,755         |
| Other Non-Operating results   | \$3,326,561         |
| <b>Total Operating Expense:</b>   | <b>\$90,395,726</b> |
| (salaries, supplies, interest, depreciation costs)  |                     |

**Total Gain/Loss:** **\$3,641,174**

## Financial Highlights

The MDI Hospital Organization provided  
**539 jobs**

and maintained a payroll of  
**\$55,165,900**

Free and Uncompensated Care:  
**\$772,166**

Unrestricted and restricted gifts received  
by the MDI Hospital Organization:  
**\$5,287,603**



## Mount Desert Island Hospital

10 Wayman Lane • PO Box 8 • Bar Harbor, Maine 04609 • 207.288.5081 • [www.mdihospital.org](http://www.mdihospital.org)

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**BIRCH BAY RETIREMENT VILLAGE**  
25 Village Inn Road  
Bar Harbor | 288.8014

**BREAST HEALTH CENTER AT MDI HOSPITAL**  
10 Wayman Lane  
Bar Harbor | 288.8435

**CADILLAC FAMILY PRACTICE**  
322 Main Street  
Bar Harbor | 288.5119

**COMMUNITY DENTAL CENTER**  
4 Community Lane  
Southwest Harbor | 244.2888

**COMMUNITY HEALTH CENTER**  
16 Community Lane  
Southwest Harbor | 244.5630

**COOPER GILMORE HEALTH CENTER**  
17 Hancock Street  
Bar Harbor | 288.5024

**LISA STEWART WOMEN'S HEALTH CENTER**  
330 Main Street  
Bar Harbor | 288.8100

**MDI BEHAVIORAL HEALTH CENTER**  
322 Main Street  
Bar Harbor | 288.8604

**MDI GENERAL SURGERY**  
17 Hancock Street  
Bar Harbor | 801.5300

**MDI HOSPITAL MEDICAL IMAGING**  
10 Wayman Lane  
Bar Harbor | 288.5081

**MDI ORTHOPEDICS**  
10 Wayman Lane  
Bar Harbor | 288.0242

**MDI PHYSICAL THERAPY**  
10 Wayman Lane  
Bar Harbor | 288.5081, ext. 1354

16 Community Lane  
Southwest Harbor | 244.9716  
394 Bar Harbor Road  
Trenton | 667.5899, Ext. 6120

**MDI UROLOGY**  
10 Wayman Lane  
Bar Harbor | 288.0242

**NORTHEAST HARBOR CLINIC**  
Kimball Road  
Northeast Harbor | 801.5909

**DON AND BETH STRAUS PROGRAM**  
25 Village Inn Road  
Bar Harbor | 288.8014

**TRENTON HEALTH CENTER**  
394 Bar Harbor Road  
Trenton | 667.5899

**WEEKEND CARE CLINIC**  
17 Hancock Street  
Bar Harbor | 801.5077